

Your Rights

You have the right to confidentiality under the General Data Protection Regulations and the data Protection Act 2018 and the common law of confidence.

We also comply with the NHS Code of Practice on confidential information. General Practitioners have a requirement under their professional standards to keep records about you confidential, secure and accurate.

All of our employment contracts contain a requirement to keep all patient information confidential

[You may wish to opt out of the NHS using your data for planning and research purposes – please ask for details.]

Our guiding principle is that we process your records in strict confidence.

Your right to view your health records

You have the right to view your medical records (by prior appointment) or you can request a paper copy. We are required to respond to your request within one month.

You will need to give adequate information in order for reception staff to identify you (for example, full name, address and date of birth)

When registering with the surgery you will also be required to provide ID, for example; your passport, driving license or a recent utility bill before you can be seen.

If you think any information we hold on you is inaccurate or incorrect, please let us know.

You may object to us holding your information.

You can discuss this further with our Data Protection Office (DPO) Leanne Hoyer on 0121 422 1366 or alternatively; You can lodge a complaint with the Information Commissioners Office, Wycliffe House, Water lane, Wilmslow, Cheshire, SK9 5AF

Our Health Partnership

OHP A healthy future for patients and practices

How we look after and safeguard information about you!



GDPR and associated legislation
Guidance for OHP and Partnership
practises.

The GP's, Nurses, health visitors, and
all other staff teams (clinical and non
clinical) are all members of your local
healthcare team.

They aim to provide you with the
highest quality of healthcare. To do
this they need to keep records about
you, your health and the care we
have provided or plan to provide to
you.

Information recorded

As part of providing a professional,
safe and effective service, there is
certain information that we record.
This includes details of drugs and
appliances dispensed against NHS
prescriptions as well as significant
advice given, and referrals made to
other health professionals and any
other relevant information.

Information recorded may include,
basic details about you, such as;

- Address;
- date of birth;
- next of kin;
- records of medicines
prescribed by your doctor or
another qualifies prescriber;

- other details and notes about your
health and medical treatment;
- information relevant to your
continued care from other people
who care for you and know you
well, such as other health
professionals and relatives; and
- any other services we provide to
you, for example a flu vaccination.

Processing Information

We process your personal data which
includes information from your
prescriptions and any other pharmacy and
health care service we provide to you
(including medicines reviews, flu
vaccinations, stop smoking services etc.)
for the purpose of;

Your Care – providing care to you and, as
appropriate, sharing your information with
GP's and others in the wider NHS;

Payments – sharing your information
with the NHS Business Services Authority,
the wider NHS, and sometimes Local
Authorities, and only limited information to
those external to the NHS who negotiate
and check the accuracy of our payments;

Management – sharing only limited
information with the NHS Business
Services Authority and others in the
wider NHS, and sometimes local
authorities; as well as those external to
the NHS who ensure we maintain
appropriate professional and service
standards and that your declarations
and ours are accurate.

We hold your information for as long as
advised by the NHS.

We process your personal data in the
performance of a task in the public
interest for the provision of healthcare
and treatment.

Our Health Partnership,
88 Highfield Lane,
Quinton,
Birmingham,
B32 1QX

Telephone: 0121 422 1366

Email: admin@ourhealthpartnership.com

Website: <https://ourhealthpartnership.com>

